



DEPARTMENT OF HEALTH & HUMAN SERVICES

Public Health Service  
Food and Drug Administration

*MJ451N*

Dallas District  
3310 Live Oak Street  
Dallas, Texas 75204-6191

March 11, 1999

Ref:99-DAL-WL-10

**WARNING LETTER**

**FEDERAL EXPRESS**

Mr. Donald J. Carty  
Chief Executive Officer  
American Airlines, Inc.  
4300 Amon Carter Boulevard  
Ft. Worth, Texas 76155

Dear Mr. Carty:

During an inspection of your airline support facility, Will Rogers World Airport, 7100 Terminal Drive, Oklahoma City, Oklahoma, on February 25, 1999, our investigator documented deviations from Title 21, Code of Federal Regulations (CFR), Part 1250. Therefore, the referenced commissary has been classified as "Provisional".

Our investigation revealed significant insanitary conditions, including:

1. A backflow prevention device or air gap is not present to prevent a possible cross contamination between the de-icer truck (aqueous glycol) hose and the fire hydrant. The fire hydrant water source used to hydrate the aqueous glycol is also used to supply the potable water for the airlines and the drinking fountains in the airport.
2. Backflow prevention devices are not present on two potable hydrants which supply water for the potable water cart and handwash sink area. A sign is not present identifying the hydrants as "Drinking Water Only" or "Potable Water Source".
3. Hot water is not present in the handwash sink in the ice bagging station storage room. The hand wash sink spigot with a threaded tip lacked a backflow device. The hand wash sink is soiled with brown stains throughout the inner surface.
4. A nozzle guard is not present at the potable water hydrant supply.

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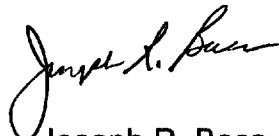
5. An uncapped potable water hose was noted at the potable water hydrant during storage. The storage area is outside the building in an uncovered area susceptible to contamination.
6. Dirt and grime were noted inside the water cart potable water storage cabinet. The uncapped potable water hose is stored inside this cabinet.
7. The ice machine for in-flight use and the plastic bags for ice bagging is stored under a sewer drain. The ice machine food contact areas surrounding the door is soiled with black stains.
8. Sanitizer test strips are not present in order to test the concentration of sanitizer used on food equipment and utensils.

This letter is not intended to be an all-inclusive list of deficiencies at your airline support facility and it is your responsibility to ensure adherence to each requirement of the regulations. You should assure that all American Airline facilities are in compliance with the regulations.

A list of Inspectional Observations (FDA-483) was issued to and discussed with responsible individuals at the referenced airline support facility. A copy of the FDA-483 is enclosed for your reference. Please review the observations noted by the investigator at the Oklahoma City location inspected. You should take prompt action to correct these deviations and ensure that future violations do not recur. Failure to correct these critical violations can result in further action by FDA.

You should notify this office in writing, within fifteen (15) days of receipt of this letter, stating the specific steps you have taken to correct the aforementioned violations. Your reply should be directed to Gwen Gilbreath, Compliance Officer, at the above letterhead address.

Sincerely,



Joseph R. Baca  
Dallas District Director

JRB:GSG

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cc: Ms. Donna Oliver  
General Manager  
American Airlines, Inc.  
Will Rogers World Airport  
7100 Terminal Drive  
Oklahoma City, Oklahoma 73159

Mr. Rick Kayler  
Manager of Airport Services